# SPRIME 2022



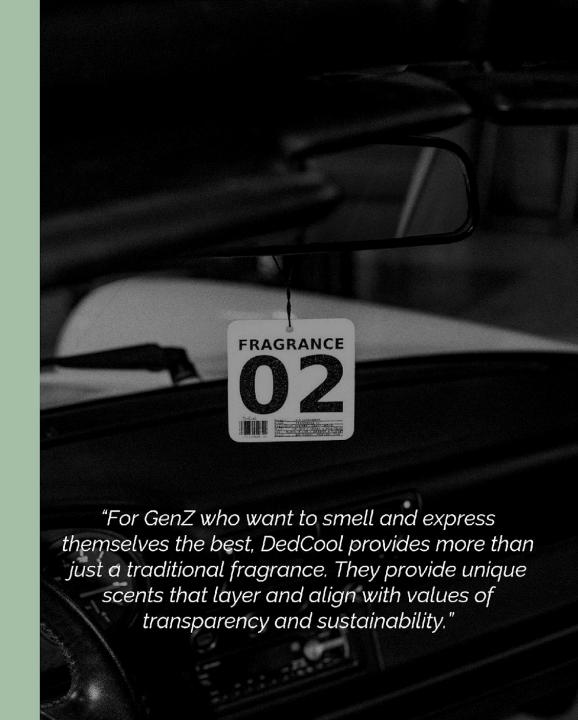
DEDCOOL GUERRILLA MARKETING SOCIETY

PROJECT 05/06 SPRING 2022



GO VIRAL ON SOCIAL MEDIA BUILD COMMUNITY TARGET GEN-Z

WWW.DEDCOOL.COM

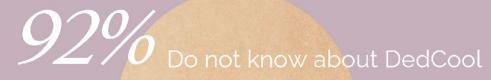


# AGENDA



# DEDWHO?

SOME KEY FINDINGS





Sample a fragrance before buying

57% Are willing to purchase a sample set of DedCool

THE DATA SAYS: THERE'S A HUGE POTENTIAL FOR DEDCOOL HERE.

# DEDCOOL'S TARGET MARKET

18-24 years old in high school or college



#### Behavioral:

- 1. Peer Recommendation
- 2. Affordability
- 3. Coupons and Discounts

#### Demographics:

- 1. Racially and Ethnically Diverse (76% demand for D&I for brands)
- 2. Digital Natives: mobile-savvy with TikTok and Instagram



**NEEDS** 

- A scent that smells good and shows off her personality
- Be presentable when she is out

WANTS

- Try scents first before committing
- Boost confidence
- Curate aesthetics as part of lifestyle

"I want to find a signature scent that is unlike others and represent who I am while also allowing me to feel presentable without breaking the bank"

**PAINS** 

- Vague descriptions complicate decision-making process
- Unfamiliar what notes smell like
- Wants to find an affordable perfume worth its price point

# DATA ANALYSIS

WHO, WHAT, WHERE?



61% Female 37% Male 2% Other

75% age 19-25 24% age <18

Despite having more females than males, we've found that female-identifying respondents are more likely to purchase Dedcool tins compared to males (p<0.05)

GenZ appreciates motivational quotes from brands on social media

Respondents care most <u>Scent</u>, <u>Quality of</u> <u>Ingredients</u>, and <u>Longevity</u>

Sustainability does not increase WTP, it's only an added plus

Respondents are most likely to purchase products through TikTok and finds TikTok more genuine and authentic

Retailers & Influencer reviews are the most influential to purchasing decisions



# FACTOR

# ANALYSIS

Grouped positive and negative variables together highest factor loadings

Segmented respondents with similar perceptions

"To what extent do you agree with the following statements?" "I care about having sustainable perfumes"



Factor 1: Self-Expression

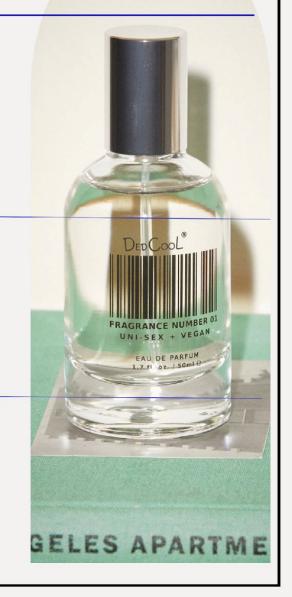
I like to express mood, identity, and self through perfume. Oh, and it makes me feel confident too.

Factor 2: Social Perceptions

I want to smell good, be presentable, and feel professional with the perfume I use

Factor 3: Functional Needs

I'm obligated to use perfume because I have it and I don't care about sustainability in perfumes too much.



# CLUSTER

## **ANALYSIS**



Target Cluster 2 with future tactics

Gathered characteristics of each cluster through looking at the top 2 largest absolute values with the analysis



#### Cluster 1: The Bare Minimum

Use fragrance as a function.
Getting rid of odor and looking presentable is not important.



#### Cluster 2: Boosting the Mood

Don't want to smell bad. Wants to smell good. Want to be presentable and professional. Express mood, identity, and self to feel confident.

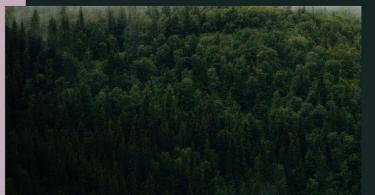


#### Cluster 3: Potato Couches

Doesn't use fragrances out of function.

Doesn't care about presentability and smelling good.





# INDUSTRY ANALYSIS

#### Five Years in Review

- Niche & premium designer fragrance boost industry revenue
- Mid-tier manufacturers invest in premium packaging (higher perceived quality)
- High price competition from departments and e-tailers put downward pressure on margins

#### **Products & Market**

- Rise in ethical consumerism
- 28% willing to purchase new fragrances if described as "light"
- Male market expanding partly due to social media
- 63% purchase goes to candles or homecare products that match their favorite fragrance or scent



Where do you see DedCool?



# SOCIAL MEDIA ANALYSIS

#### Fan Behavior:

We followed Le Labo, Maison Margiela, Goutal, Jo Malone, Ellis Brooklyn, Clean Beauty Collective, Viktor Rolf, Dossier, Boysmells, and Diptyque on **Instagram** and **TikTok** and found:

for a week on Instagram and TikTok

- #hashtags\_andconsistency\_help\_content\_reach
- Clear brand identity and consistent visual aesthetics
- Story-telling and social media presence keeping a pulse on culture
  - Special Promotions on trending and cultural events
- Keep it casual on IG stories but plan grid posts



# DEDCOOL SWOT

#### Strength:

- Emphasis on unisex fragrance, self-confidence, natural ingredients, and sustainability
- Unique brand identity with fragrances that can be layered
- Risk-free fragrance trial program & Build Your Sample Tin

#### Weakness:

- · Affordability to target consumer
- Wide variety of perfume options on website makes differentiating between perfumes difficult
- · Credo as main retailer people performing sampling

#### Opportunities:

- Capitalize on wellness trends
- Rising trends on wellness and supporting lifestyle needs
- Tap into expanding male market via social media
- Utilize TikTok more to reach Gen Z market (gifting, partnerships, ads)

#### Threats:

- · High level of market concentration
- Moderate level of consumer distrust of brands on social media (cancel culture and "fakeness" of sponsorships)



LEVERAGING DATA INSIGHTS
TO ACTIONABLE CAMPAIGNS

#### DedCool in Motion



A lab on wheels allows customers to see the fragrance production process, as well as sample and purchase fragrances

-\$2,500 for 10,000 Impressions per Week

#### How it Works:

- Set up a DedCool truck to be parked around college campuses
- Have a fresh batch of DedCool goodies
- Emphasizing on "Smelling good all-day long"

#### Why we think it'll work:

- An intriguing in-person demo on DedCool's most viral products
- Showcases DedCool's versatility in a high-traffic event
- Promotes (good smells) and idea of selling "fresh batch"

Los Angeles (UCLA, USC, LMU, CalArts)





# SCENTED SAMPLE CARDS

Using nostalgia-based sampling campaign, scratch & sniff DedCool fragrance cards with candy-heart messages are a callback to when magazines used fragrance samples, and the valentine's day candygram that never came from your crush

# SCENTED \ SAMPLE CARDS

College Campuses & Major Cities

"Tag someone who made you smile today"

"Take a Break"





#### **How it Works:**

- Inspirational message on sticker (front) fragrance sample (back)
- Distribute sample cards around university campuses, stoplights, and high traffic areas in major cities

#### Why we think it'll work:

- Helps resolve consumer hesitation over purchasing online
- Appeals to the nostalgia occupying cultural imagination
- Promotes positivity: appreciated by target market, initiative emphasized by industry in 2021

\$900 with 5000+ Impressions per week

# DATE WITH DEDCOOL

\$75 with 50 Impressions per day

COLLEGE CAMPUSES IN TABLING AREAS

Forget B.O., let's talk green flags instead. What if you let DedCool (and scent preferences) play matchmaker?



#### How it Works:

- College speed-dating booth offering scent samples in glass jars
- Participants choose their favorites and leave their contact information in said jar
- Following participants with the same preference... find themselves a new friend or score a date!

#### Why we think it'll work:

- Specifically targets Gen Z audience
- Unique and memorable way to meet new people
- Creates easy and entertaining fragrance selection process as well as introducing Dedcool to them
- Consumers will have a memory associated with brand

# NON-GUERRILLA TACTICS

Social Media Campaign

Community-Building Initiatives





A Social Media Campaign

# MY DEDCOOL STORY

#### **CAMPAIGN GOALS & BENEFITS**

- Increase online reach, build brand presence
- Engage community in creative process
- Generate virality on TikTok

#### TONE

 Offbeat, humorous, lighthearted, capturing the DedCool brand

#### **METRICS**

- Raising Engagement Rate
  - Increasing organic account mentions
  - Post engagement
  - Account Reach and Impression
  - Website visits





MORE THAN JUST A
TRADITIONAL FRAGRANCE.

Scents that last all-day long. Authenticity and Connection.

#### MY DEDCOOL STORY

Envisions a lifestyle of layered scents and knowledge coming together to promote long-lasting scents, mental health awareness, and education

#### **INSTAGRAM PRESENCE**

FOCUS ON AESTHETICS & COMMUNICATING BRAND VOICE TO TELL STORIES

Maintaining aesthetic: main grid & content

Educational, trending posts and reels

**Product Promotion** 

**Employee Content** 

UGC for Lifestyle Shots in Instagram Shop

Face Filters (e.g., quizzes, filters to make shots look good)

#### **TIKTOK FAMOUS**

FOCUS ON AUTHENTICITY, INTERACTIVE CONTENT FOR AWARENESS

Videos that entertain customers

Aesthetic TikToks

Product Lifecycle content

Educational posts about DedCool Initiatives

Engaging with audio trends





### DEDCOOL CLUB

Creating a Community Initiative for Gen Z in college to engage the DedCool Community

#### **HOW IT WORKS**



#### THE PILLARS



#### CAMPAIGN GOALS.

- Increase Direct Interaction between DedCool and target audience
- Receive invaluable and consistent source of feedback from target audience
- Create opportunities for students to engage with DedCool, Social Media, and Event Organization

### Approaching People.

#### How it Works:

- Bring #DedCooler, #DedCoolClub to life
- PR Persuasion
  - Gifting program without guaranteed post
  - Ask for feedback on how they like the product and if they want to grow into a partnership
  - Specs: 1.5K Instagram, 2K TikTok Followers
- Community Engagement
  - New Product with customers by asking for their feedback and opinions

#### Benefits:

- Increase brand awareness and recognition among target demographic
- Involving customers with the brand makes them feel important
- Grow following on Social Media



## COMMUNITY

### College Program.

#### BACK TO SCHOOL SZN.

- Work with student influencers to create minivlogs for the first day of school while incorporating DedCool products
- Laundry day with college students

#### CARE PACKAGES.

 Provide DedCool-themed care packages to student influencers and partner with brands

#### RUSH SZN.

 Reach out to sororities on LA college campuses which houses a sizeable amount of influencers



DIRECT EXPOSURE TO GEN-Z

INNOVATIVE WAY TO MARKET ON MULTIPLE PLATFORMS

**INCREASE BRAND AWARENESS** 

**BENEFITS** 

### Strength in Numbers. Consistent short-form content TikTok for virality



### Social Brand.

Targeting Gen Z Building a strong community.





Brand Recognition.

Gain DedCool Traction

More than a product: a lifestyle



LOS ANGELES , C